



Dear Blueflag Customer,

When setting up ATOP on your own device. First **DO NOT** download the atop app direct from the Roku device or you will get the US app that will not work in Canada.

- 1) Go to your computer and login to the Roku account you created when setting up and activating your Roku device. <https://my.roku.com/signin>
- 2) Under the user icon at the top of your web page select 'My Account'
- 3) Click on 'add channel with code'
- 4) Type ATOPTV into the space provided (must be all in capitals no spaces, and you must type it as ATOPTV, or you will get the US app that will not work in Canada)
- 5) Hit button that says 'add channel'
- 6) When it asks if you are sure, say 'yes'
- 7) It will then start loading direct to your Roku and will take about 10 mins
- 8) If you have issues after 10 min, you can try again by unplugging the power from the Roku stick and plug it back in.
- 9) Once the Canadian ATOP app is loaded to your Roku stick, you should be able to login to your account using the credentials provided to you.
- 10) If the app does not appear on the roku you may need to go to setting on the roku and trigger it to search for a software update.

Warm regards,

**BlueFlag Network**